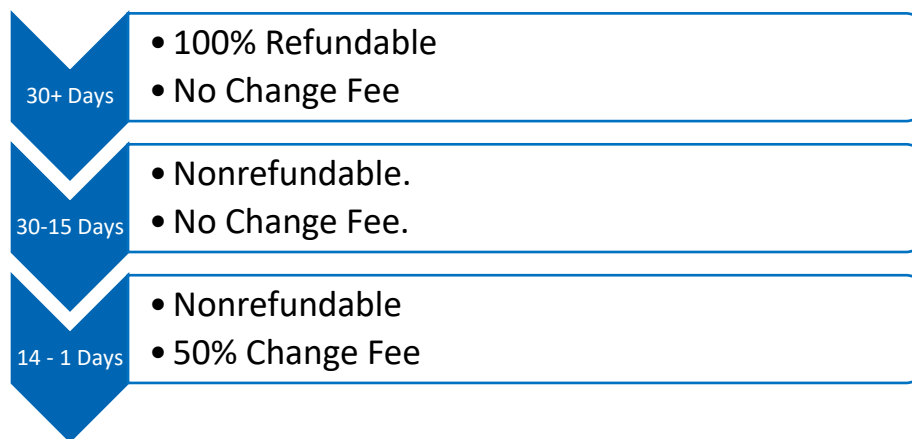


CANCELLATION OR RESCHEDULING BY CUSTOMER

If a request is received 30 or more calendar days before the program start date, the enrollment fee may be refunded in full or transferred to another session date.

If notice is received 30 to 15 calendar days before the program start date, the enrollment fee is transferable to another session date for the same course offering. Alternatively, the enrollment fee may be forfeited. If no future sessions are planned, a refund will be issued at a rate of 75%. The remaining 25% will be collected as a cancellation fee.

If notice is received 14 or fewer days before the program start date, the enrollment fee is nonrefundable, and 50% may be transferred to a new session date. The remaining 50% will be collected as a change fee. If no future sessions are planned the enrollment fee will be forfeited in full.



CANCELLATION OR RESCHEDULING BY POWEROBJECTS, AN HCL TECHNOLOGIES COMPANY

In the event a course offering is cancelled by PowerObjects, An HCL Technologies Company, purchaser will be entitled to transfer enrollment to a new session date or receive a refund at a rate of 100%. If the date transferred to is of lesser value, the difference will be refunded.

INITIATE A CANCELLATION OR RESCHEDULING REQUEST

All cancellation and rescheduling requests must be received in writing at Dynamics365U@hcl-powerobjects.com. Email receipt date will be considered the notification date. In certain situations, we reserve the right require proof of purchase via receipt or invoice paid in order to process a refund.

REFUNDS

Once a request is received, we will send an email an email notifying you of the approval or rejection of you change request. If you are approved and your approved cancellation or rescheduling permits a refund, your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain number of days.

LATE OR MISSING REFUNDS (If Applicable)

If you haven't received a refund yet, first check you bank account again. Next, check with your card account; refunds often will display as a pending transaction for several days during processing. Finally, check your bank account to see if there are any pending transaction, which may also take several days to process. If you done all this and you still have not received your refund yet, please contact Dynamics365U@hcl-powerobjects.com or call 612-335-3399 and ask to speak to the Dynamics 365 University team.

Any exceptions to this policy are made at the sole discretion of PowerObjects, An HCL Technologies Company.